Streetscape Plan

for University Village on Hillsborough Street Raleigh, North Carolina May 23, 1986

Amended May 19, 1992
Public Hearing (see map A)

Amended March 1, 2004 See Exhibit "A"

# Streetscape Design

It is the intention of this plan to provide design guidelines for the public "face" of the University Village area of Hillsborough Street. The plan addresses the following elements of this public area:

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SIDEWALK CAFE SEATING
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The design guidelines contained in this plan are intended to coordinate change to present a common image for University Village, provide a more comfortable and safe street environment for pedestrians, improve the maintenance and general appearance of the University Village district, and coordinate the provision of necessary services to the local community.

The guidelines and locations of streetscape amenities noted in this plan may be adjusted by the Planning Director where unforseen conflicts with underground utility lines may occur.

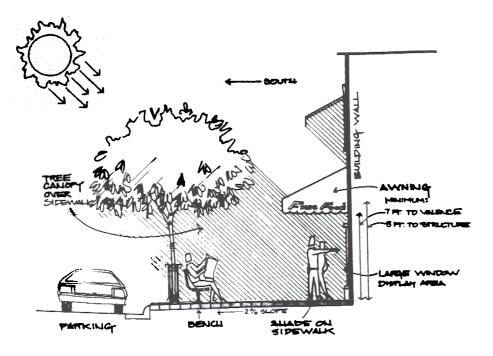


FIGURE. 1. SAMPLE STREETSCAPE SECTION ACROSS SIDEWALK. Note that a window-shopping space is created under the awning, out of the traffic way along the sidewalk. A sitting space is also created under the tree.

### Sample Storefront Treatment

The following are overall concepts which represent the general character of the streetscape for any individual property:

STREET TREES IN TREE GRATES ALONG SIDEWALK EDGE using details on p. 10, 13-14

BRICK SIDEWALKS WITH CONTRASTING BRICK STRIPS BETWEEN STOREFRONTS using detail on p. 11

AN OVERHEAD OF SOME SORT, EITHER AN AWNING, A BALCONY, OR A RECESSED ENTRYWAY using guidelines p. 7, 8, 25

LARGE WINDOWS ON THE GROUND FLOOR using guidelines p. 7, 8

MANY PLACES TO SIT using bench p. 9

SIGNS WHICH ARE INTEGRATED WITH THE BUILDING AND ORIENTED TO THE PEDESTRIAN using guidelines p. 20, 21

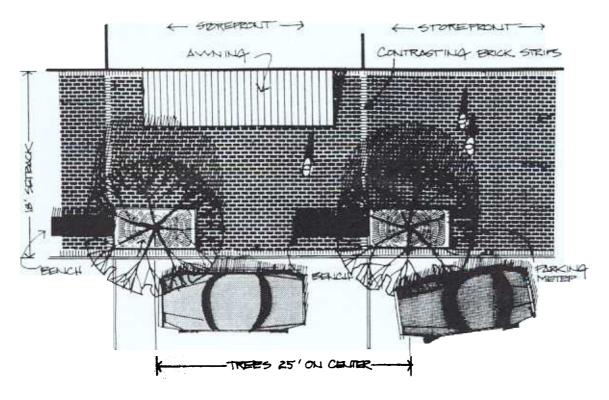


FIGURE. 2. SAMPLE STREETSCAPE IN PLAN VIEW. Note location of trees to avoid interfering with opening passenger doors on parked cars.

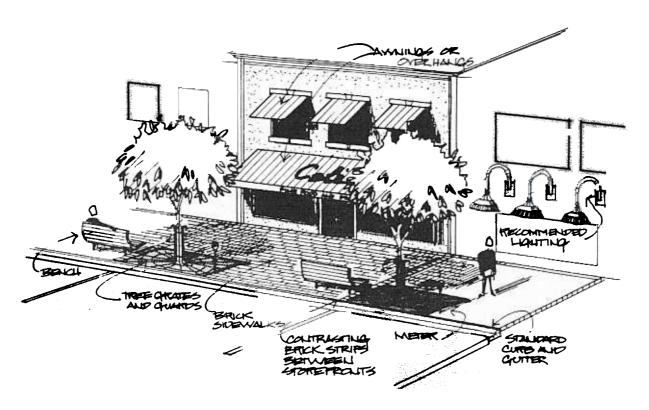


FIGURE. 3. STREETSCAPE FOR A TYPICAL STOREFRONT

#### Scale Structure

Streetscape elements are to be used to establish a structure for the parts of the sidewalk that serve different purposes. The tree canopy not only provides shade, an environmental concern, but also establishes a space underneath which encourages sitting, and at the same time defines the overhead plane of the walking path.

The overhang or awning provides the same overhead plane, which defines the window-shopping area beneath, where the pedestrian can feel more comfortable slowing to look at window displays or stop for a conversation with someone else, without interfering with the pedestrian traffic flow.

An added dimension to the streetscape, an added "room", can be created using the tree, the awning, and a recessed entryway, effectively creating three spaces across the sidewalk.

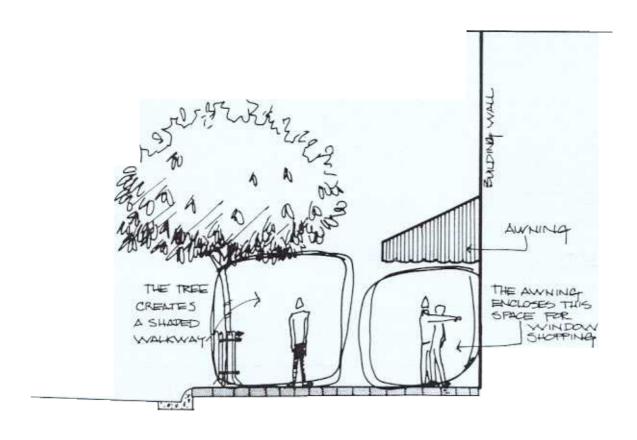


FIGURE 4. TWO-SPACE STRUCTURE USING AWNING AND TREE

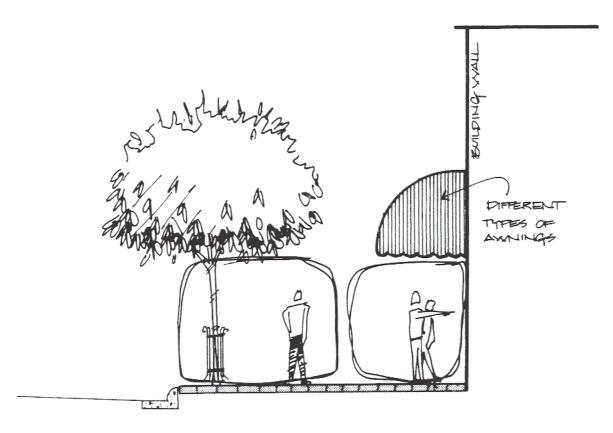


FIGURE 5. TWO-SPACE STRUCTURE USING DIFFERENT TYPES OF AWNINGS

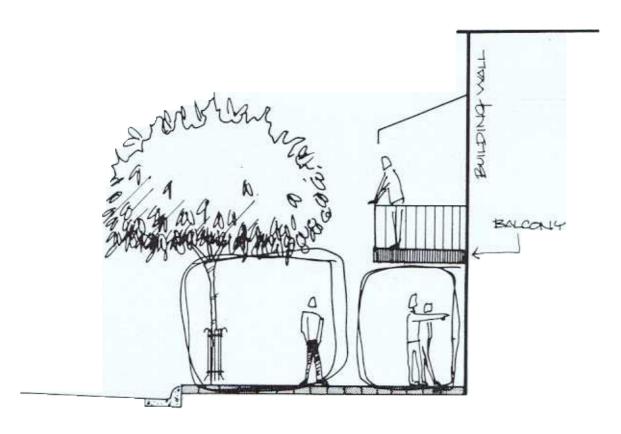


FIGURE 6. TWO-SPACE STRUCTURE WITH BALCONY INSTEAD OF AWNING

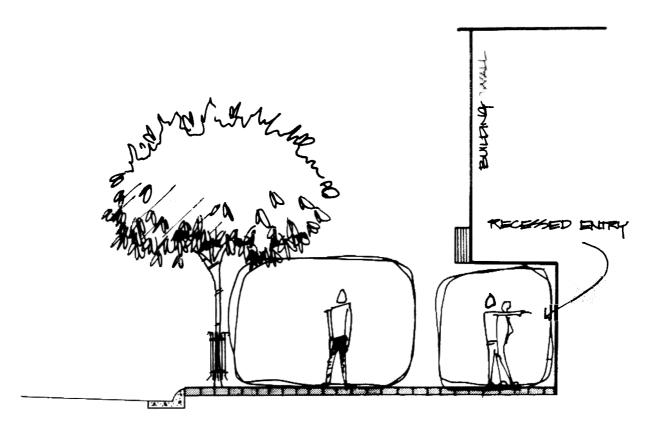


FIGURE 7. TWO-SPACE STRUCTURE WITH RECESSED ENTRY

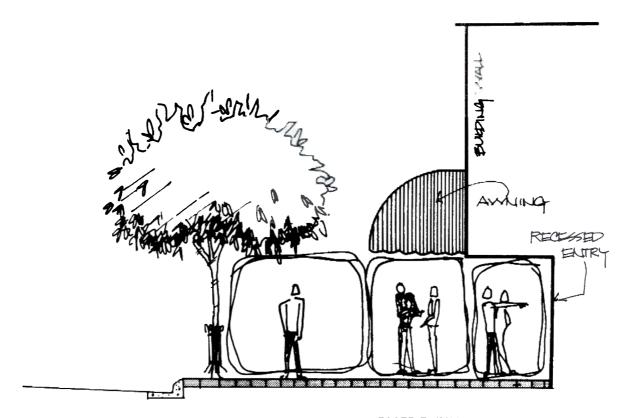


FIGURE 8. THREE-SPACE STRUCTURE WITH AWNING AND RECESSED ENTRY

# **Building Facades**

The front of each building on the street contributes to the overall streetscape. It can either add to or subtract from the character of the street. Efforts must be made to make sure each building has the same SCALE and ORIENTATION, not necessarily the same architectural style or building material.

The diversity of character and architecture in University Village is one of its greatest assests. The intention of the streetscape plan is to encourage such diversity, while maintaining a connecting theme of scale. Please refer to the section in this document which describes a typical storefront for more design information on building facades.

The following key elements should be included in each building facade:

- -OVERHEAD OR AWNING This may be any structure which overhangs the sidewalk, a recessed entryway, an awning, or a balcony, which reduces the scale of the sidewalk area to "people-size" and establishes a space to stop and window-shop outside the main traffic area of the sidewalk.
- -LARGE WINDOWS FACING THE SIDEWALK. A clear view of activity inside a store is the best and one of the least expensive types of advertising available. It also brings the activity of the stores and restaurants out onto the sidewalk, which attracts more pedestrians to the area.
- -SECOND STORY WINDOWS. For businesses located on the second floor, the view of the street from the interior is attractive to the patron, and focuses attention on the sidewalk/pedestrian environment. The advertising benefits of a view from the sidewalk are still applicable for second-story uses.
- -SUBDUED COLORS. Building colors should be relatively neutral, or at least subdued, and brighter colors used for accent, either in an awning or sign, or to accentuate details of the building facade.



FIGURE EXISTING UNVERSITY VILLAGE FACADE

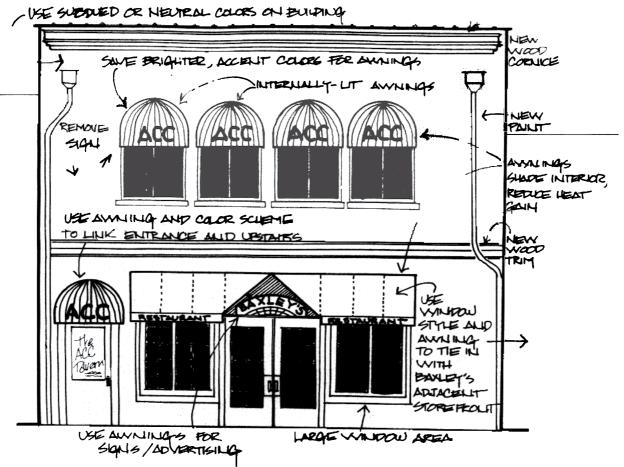
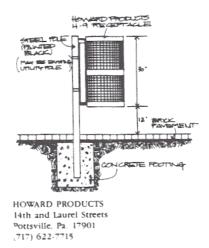


FIGURE 2. EXAMPLE OF RENOVATED FACADE

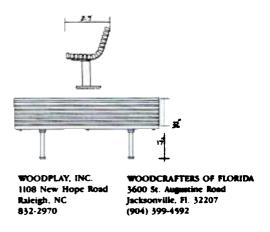
## Street Furniture

It is important to the consistency of the streetscape that a pattern for the design and use of street furniture be established. For all improvements in the public right-of-way the following furnishings, or a similar substitute, should be used. The manufacturers listed are not the only manufacturers from whom similar products are available. They are suggested suppliers.



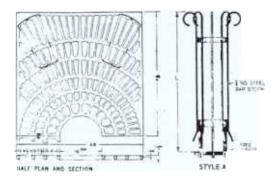
### Trash Receptacle

This design is simple, easy to empty, and similar to the already-common receptacles on the University Campus.



#### Benches

This type of bench was selected because it is simple, yet attractive, durable, and commonly available from a variety of manufacturers in this style.



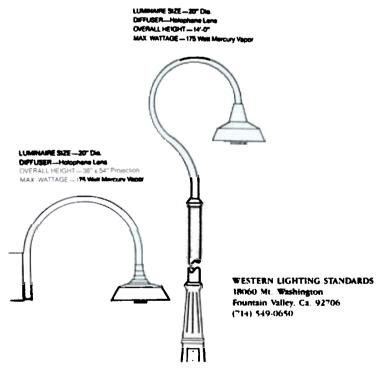


Rectangular grate design featuring two light openings pograte with bolled down light access grates. Tree opening is expandable.

NEENAH FOUNDRY Box 729, Neenah, Wi. 54956 (414) 725-7000

#### Tree Grates and Guards

Tree grates are necessary to give the young tree access to oxygen while still allowing the space to be available for pedestrian traffic on a congested sidewalk. Tree guards are necessary to protect the tree trunk from vandalism and from damage caused by bicycle locks.



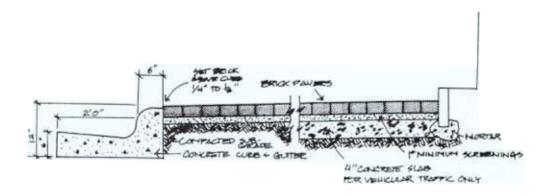
### Pedestrian and Storefront Lighting

If used consistently throughout the district, this light standard can become a unifying design element along the street. The lights were chosen because they did not recall any particular historic style, and were adapted both to contemporary architecture and traditional building styles.

## Sidewalks

Sidewalk materials and design provide the connecting link between the diverse buildings and personalities of each business in Unversity Village. If the Village is to develop its streetscape incrementally, the standards used in each case must be the same.

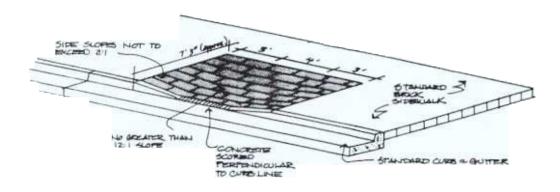
The following construction details outline the standards for constructing sidewalks in University Village. More design information is available in the section of this document which describes a typical storefront.

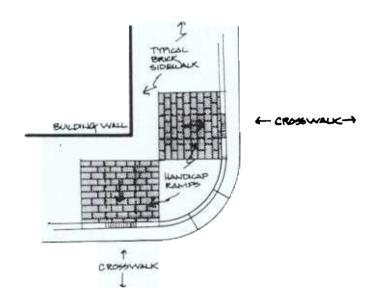


### Sidewalk Construction

Brick specification:

WIRE-CUT CHEROKEE FLASH PAVERS, or equivalent





#### Handicap Access Ramps

Important design considerations for handicap access ramps include the following:

SCORING AT CURB EDGE TO AID VISUALLY HANDICAPPED IDENTIFY EDGE OF STREET

ADEQUATE DRAINAGE TO AVOID PONDING AT BOTTOM OF RAMP, AND SUBSEQUENT ICE HAZARD

AVOID STEEP SLOPES, SUDDEN "LUMPS" OR OTHER POSSIBLE HAZARDS TO THE NON-HANDICAPPED AS WELL AS THE HANDICAPPED

## Street Trees

This area of Hillsborough Street is a difficult place for trees to grow. The soil is compacted by heavy foot traffic. It is hot and dry, and the trees are subject to other abuses such as vandalism and bicycles being locked to tree trunks.

Because of these difficult conditions, it is necessary to provide trees with a good head start, and use species which are well adapted to these conditions. Street trees reduce the impact of the southern exposure of the sidewalk area, providing shade, and thus a place to browse with less discomfort, promoting more pedestrian traffic and encouraging those pedestrians to stay longer.

Tree canopies also serve the same function as awnings and overhangs. They reduce the scale of buildings and the street to a "people-size" pathway along the sidewalk.

#### Recommended Species

In order to create a consistent visual image from Hillsborough Street, a particular ries of street tree is to be used ALONG HILLSBOROUGH STREET:

#### UNAPINUS BETULUS European Hombeam

This tree is well adapted to urban conditions, and is commonly used in Europe. It has a very regular shape, which makes it particularly attractive along thorougfares. European Hornbeam is available from these nurseries:

Princeton Nurseries

Pleasant Cove Nursery

P.O. Box 191

Rt. 3

Princeton, NJ, 08540

Rock Island, TN 38581

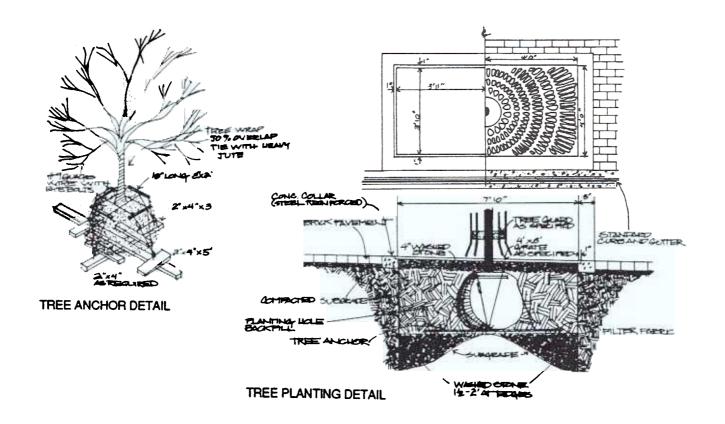
(609) 924-1776

(615) 686-2215

Other species are available to be used in special circumstances. These two trees are recommended for SIDE STREETS AND COURTYARDS

LAGERSTROEMIA INDICA Crape Myrtle (deciduous)
ILEX OPACA "Savannah" Savannah Holly (evergreen)
BETULA NIGRA River Birch (deciduous)

All of these are available in local nurseries



### Tree Planting Details

All street trees are to be planted according the the detail below. PLEASE NOTE: WHEN STORM DRAINAGE IS AVAILABLE ON OR ADJACENT TO THE SITE, ALL TREE PITS MUST BE DRAINED INTO THE STORM SEWER WITH PERFORATED PVC PIPE.

## Maintenance

Perhaps the most critical part of any streetscape plan is the design of a maintenance plan for the improvements. If allowed to deteriorate, all the investment in such a major change in the University Village area will be discounted. Traditionally, in Raleigh, the adjacent landowner is responsible for any improvements which are required in the sidewalk area. Since the maintenance of street trees and other elements is more complex in such a densely-developed street and sidewalk area, the outline for the maintenance responsibility of each streetscape element is defined here.

#### Streetscape Elements to be Maintained by the CITY

STREET TREES
TREE GRATES
TREE GUARDS
CURB AND GUTTER
STREET PAVING
CROSSWALK STRIPING AND SIGNALS
BUS STOPS
ON-STREET PARKING SPACE STRIPING
PARKING METERS
TRASH RECEPTACLE

## Streetscape Elements to be Maintained by the LANDOWNER

SIDEWALKS
ANY BUILDING IMPROVEMENTS
AWNINGS
BENCHES
BUSINESS SIGNS
LIGHTING

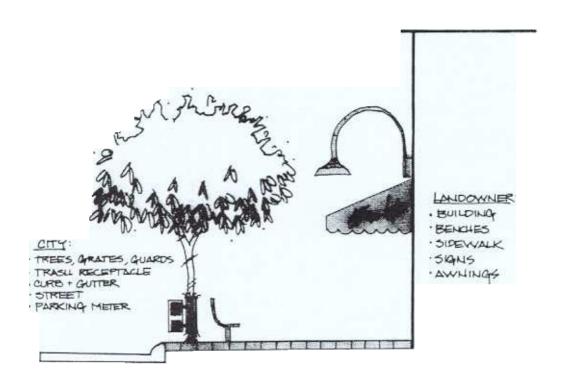


FIGURE 1. MAINTENANCE RESPONSIBILITY

# **Utility Lines**

At present utility lines and poles play a signifigant role in defining the character of the streetscape in University Village. Because there are few street trees, they dominate the edge of the street and are quite visible, both from the automobile, and from the pedestrian vantage point. The number of poles and proliferation of wires detracts from the streetscape by appearing haphazard, and works against the existing structure of spaces on the sidewalk and the street.

The intent of this plan is to reduce the impact of utility lines on the character of University Village, and encourage the establishment of other defining elements, such as street trees and overhead awnings or balconies along the sidewalk.

The solution to this problem will require the cooperation of the various utility companies, and City departments, such as the Transportation Department, which require poles and wiring in the street area.

#### Short-term Plan

Over the next two years, the City and the various utility companies should cooperate to reduce the number of poles, straighten them, consolidate wires whenever possible, and raise the level of the lowest wires to 20 feet. Zig-zag wiring across the street should be minimized or eliminated, if possible.

## Long-term Plan

The University Village area should be designated a priority area, and a proposal should be developed to remove the overhead lines from the street.



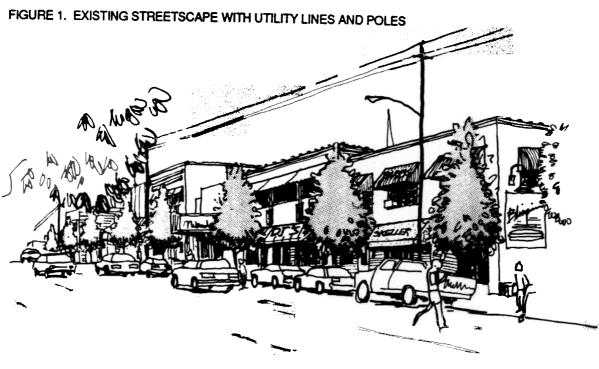


FIGURE 2. STREETSCAPE WITH CONSOLIDATION AND STRAIGHTENING OF LINES AND POLES



FIGURE 3. STREETSCAPE WITH REMOVAL OF UTILITY LINES AND POLES

## Signs

The public face of the district, it's personality, is often a characteristic of its signs. They tell the story of the products available, the atmosphere of the shops and stores, the quality and attractiveness of the area as a whole.

In University Village, the key characteristics to be presented to the patron are: High Quality, Lively Pedestrian Atmosphere, Wide Variety of Products.

Large, garish signs with many contrasting colors are characteristic of "strip" commercial areas along highways, and usually create a "discount" image, and bring to mind large chain stores where a little bit of quality is sacrificed for a low price. As more and more are erected, the competition from so many signs causes more and larger ones to be built, at greater expense.

In University Village, pedestrians make up at least 50% of most businesses' patrons. The district has a densely developed character which makes many large signs inappropriate. The emphasis of the plan should be to encourage smaller, high-quality signs which are primarily oriented to the pedestrian, and are integrated with the building and its elements to attract customers, and present a quality image.

## The following signs are ENCOURAGED in University Village:

BACK-LIT AWNINGS using translucent materials WINDOW STENCILS NEON LETTERING on the inside of windows EXTERNALLY-LIT PROJECTING SIGNS INTERNALLY LIT PARKING LOCATION SIGNS no greater than 10 sq. ft. EXPOSED NEON no greater than 10 sq. ft. EXTERNALLY-LIT WALL SIGNS

## The following signs are PROHIBITED in University Village:

INTERNALLY-LIT WALL SIGNS (except back-lit awnings) greater than 10 sq. ft.
GROUND SIGNS
FREE-STANDING SIGNS
OUTDOOR ADVERTISING SIGNS

#### Use of Neon

Neon can be either wonderfully attractive, or obnoxious, especially if it is overused. Any use of neon on the exterior of the building should be very subdued, and used only to accent a sign or provide external lighting to other types of copy. Neon in windows is encouraged (again in moderation) and may be used for text.

#### **Back-Lit Awnings**

Back-lit awnings, made of translucent materials can be a successful streetscape element, as well as a versatile advertising, and shading device for individual businesses. This type of awings is readable in the day, is available in a variety of colors, and at night becomes not only a pedestrian amenity, but provides the business the opportunity to have an advertising element which is visible from the street, without erecting less-attractive and expensive internally-lit free-standing or projecting signs, which detract from the overall appearance of the area.





FIGURE 1. BACK LIT AWNINGS. These can serve a double purpose as visible, attractive amenities both day and night.

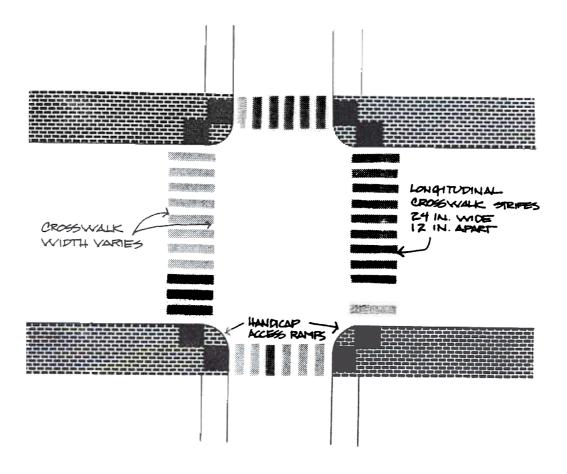
## Crosswaiks

Pedestrian Crosswalks in this high-traffic area must be more visible than other crosswalks in less-well-traveled districts. Since Hillsborough Street is a thoroughfare, the volume of both pedestrian and vehicular traffic is very high.

Bold striping patterns are necessary to help clearly define the pedestrian pathways. The preferred pattern for this district is the boldest striping pattern recommended by the Department of Transportation for high-visibility.

Crosswalks should exist connecting all four corners of the intersection, and each corner should be handicap-accessible.

FIGURE TYPICAL CROSSWALK LAYOUT AND STRIPING



## **Parking**

Parking has traditionally been a difficult issue in this area. Since the district has grown primarily as a pedestrian area, provision of off-street parking has often been waived. Increasing demand for student commuter parking and patron parking for those who do not walk to University Village businesses has conflicted with the lack of available land on which to build such parking.

Cooperation with the University is necessary in order to solve this problem. Since the results of a Planning Department survey show approximately 50% of the business patrons walk to the stores, a reduction in off-street parking requirements seems logical. This should be combined with the provision of public parking in the district to make up for the lack of available land to serve the present deficit, and to remove some of the pressure on the University Park neighborhood to provide overflow parking.

At the same time, effort by the University to increase the availability of student commuter parking in the district is essential. Since the classroom areas are primarily on the North Campus side, demand for convenient parking nearby is heavy.

#### Parking Plan Recommendations:

- -Reduce off-street parking requirements to 55% of the current level, for commercial uses only.
- -NCSU should build a student commuter deck at Friendly Drive on the west end of North Campus
- -Public parking lots should be provided, in cooperation with the University, on a by-the-hour basis. Possible locations of such lots are:

Hillsborough Square at Ferndell and Hillsborough Brooks Lot at Brooks and Hillsborough North Hall Lot at Logan and Hillsborough

-A public parking structure should be considered at North Hall. Such a lot should include retail store frontage on Hillsborough Street.

#### Parking Design

- -For new buildings, all parking lots should be located to the rear of the property, off of Hillsborough Street. Access points should be limited in both number and size to minimize conflicts between pedestrian and vehicles. Handicap and compact spaces shall be provided as per current city requirements.
- -Any freestanding lots shall be landscaped to screen both the street and the neighboring properties.
- -Benches and street trees shall be provided along the sidewalk for freestanding lots.

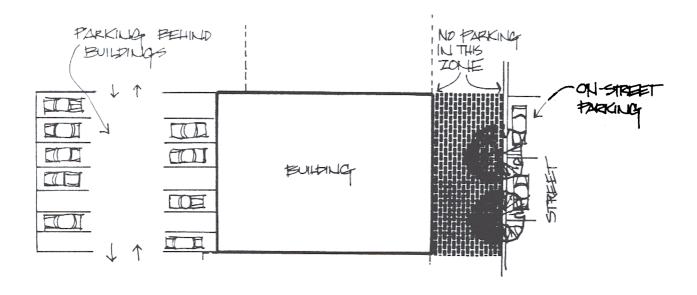


FIGURE RECOMMENDED ON-SITE PARKING LOCATION

## **Awnings**

Awnings serve many purposes. They can act as a sign, or provide shade to reduce heat gain in a building. Awnings also provide an overhead cover to reduce the scale of the sidewalk area to "people-size". All of these characteristics contribute to the utility of the awning as a part of the streetscape in an urban area.

In University Village, awnings or overhead balconies are encouraged to provide a window-shopping space on the sidewalk. These awnings must be made of a durable material, and attached with a permanent structure to the building.

#### Acceptable Awning Materials

CANVAS VINYL

TRANSLUCENT MATERIALS FOR BACK-LIT AWNINGS

#### **Prohibited Materials**

METAL unless covered by any other acceptable material

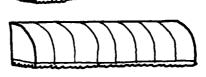
#### Height Above Sidewalk

7 FEET to valence (minimum) 8 FEET to structure (minimum) (no poles)

#### Colors

ALL COLORS are allowed BRIGHT COLORS tend to fade quickly, and should be used assuming greater maintenance and earlier replacement

FIGURE 1. RECOMMENDED AWNING TYPES. Note: may be back-lit or retractable, in addition to standard fixed awning.

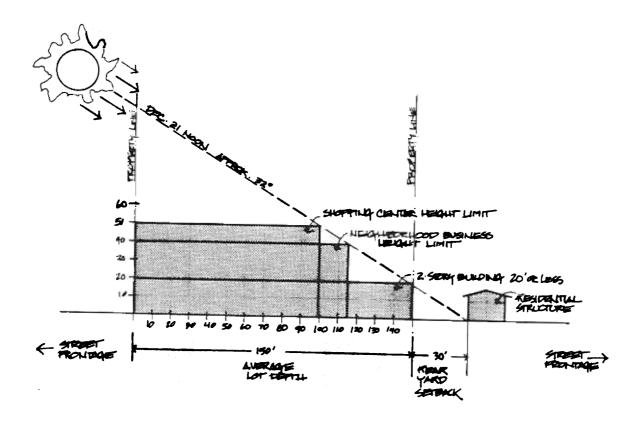




# Solar Access / Building Height

Commercial buildings fronting on Hillsborough Street should not prevent adjacent residential properties from gaining access to sunshine.

No part of any building should be built higher than a line drawn at a 32 degree angle (the approximate sun angle at noon on the winter solstice), starting at the rear yard setback line for adjacent residential properties (usually 30 feet) and crossing the entire commercial property, as illustrated below:

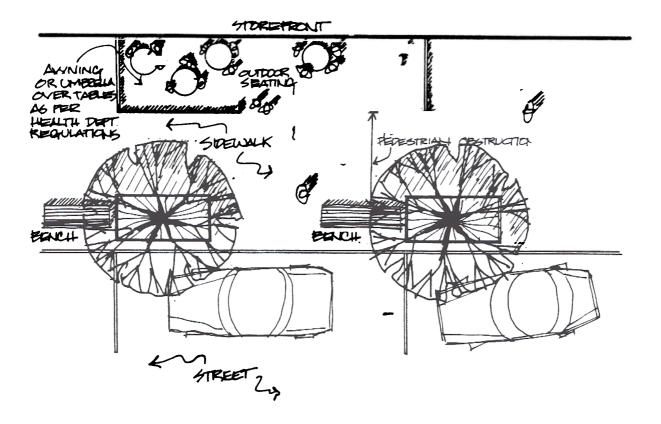


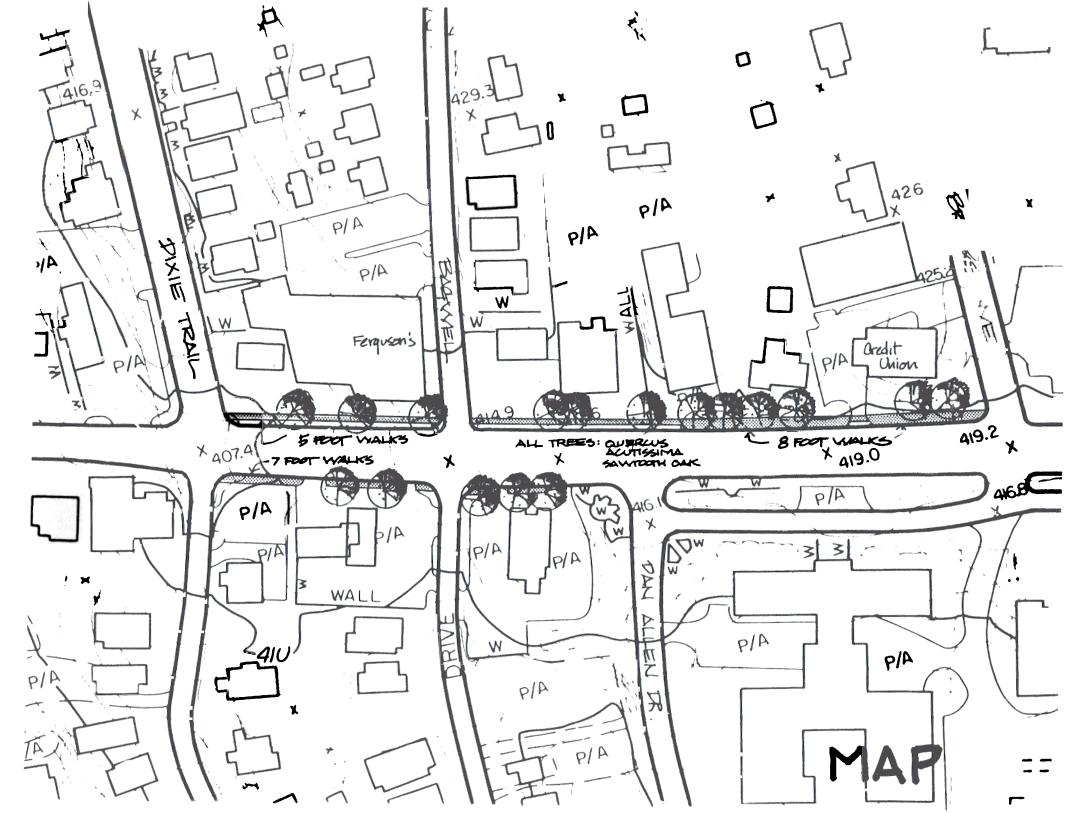
# Sidewalk Cafe Seating

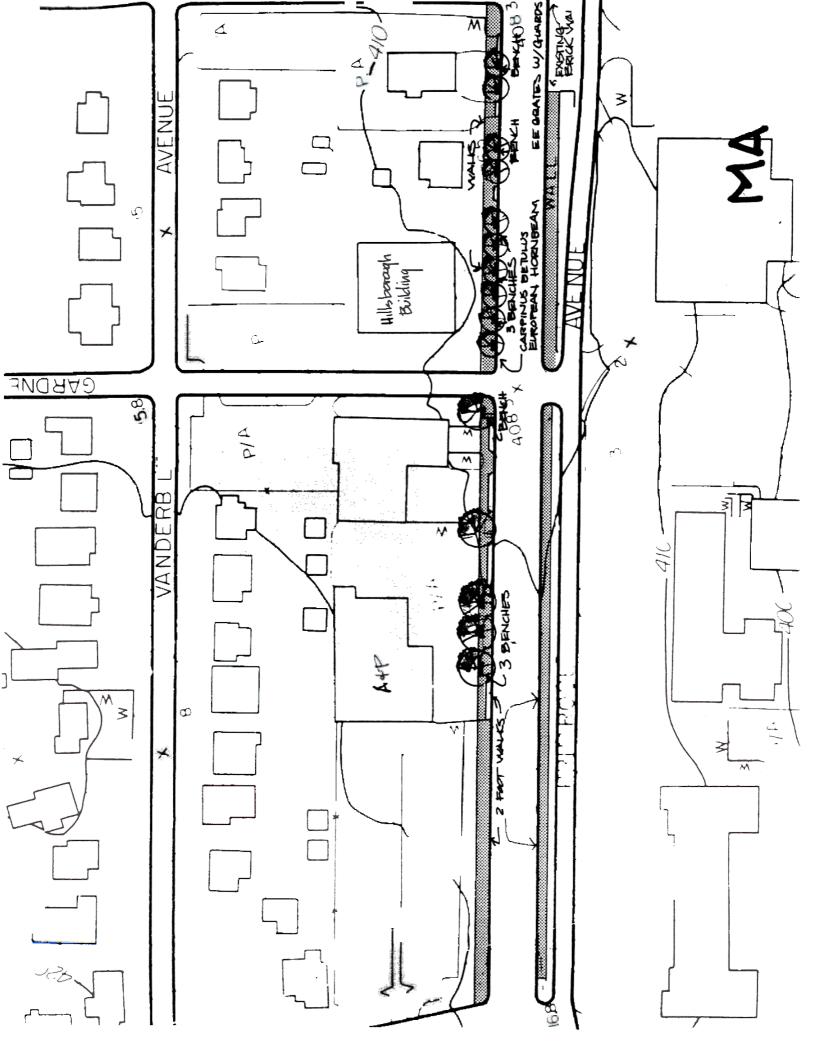
Encroachments on the public right-of way for restaurant seating are allowed (after approval by the City Council), provided all Health Department regulations are met, and a clear passage of 9 1/2 feet is maintained between the required barrier or wall of the seating area, and the nearest vertical pedestrian obstruction.

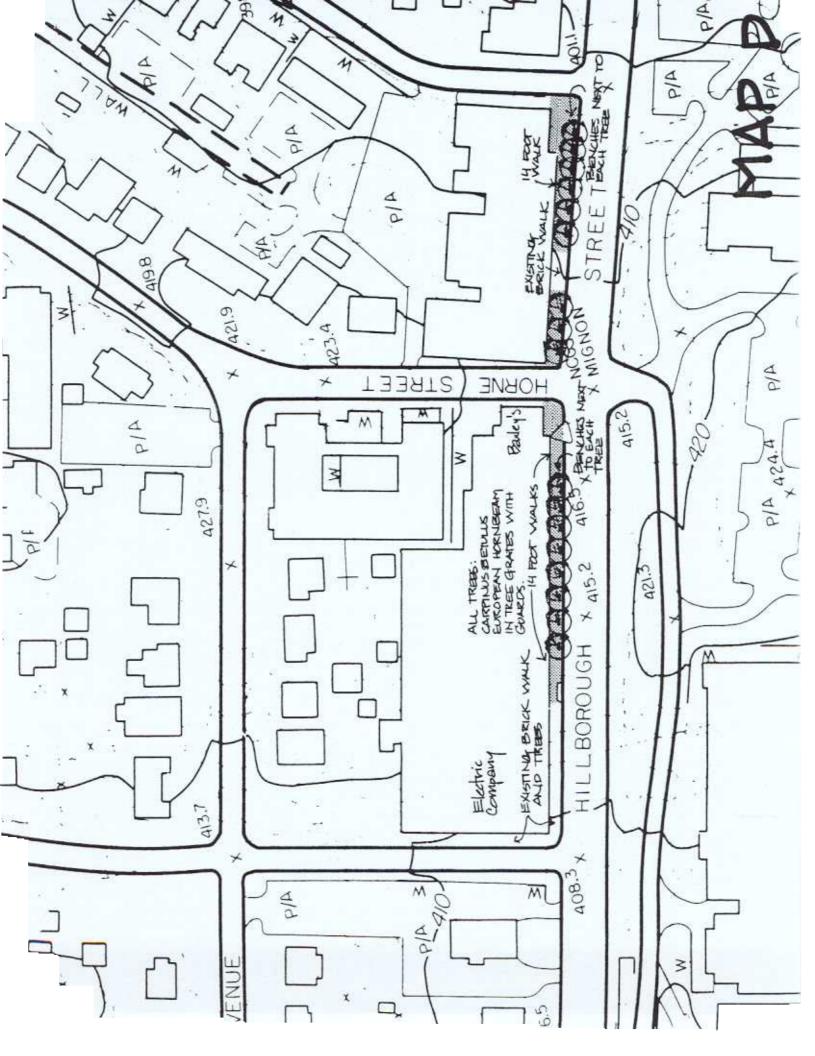
Pedestrian obstructions can be a bench, a sign post, a parking meter, a tree trunk or any other such item that would impede the flow of pedesrian traffic. Tree grates should not be considered pedestrian obstructions, but unprotected planting areas beneath trees or shrubs should be considered an obstruction.

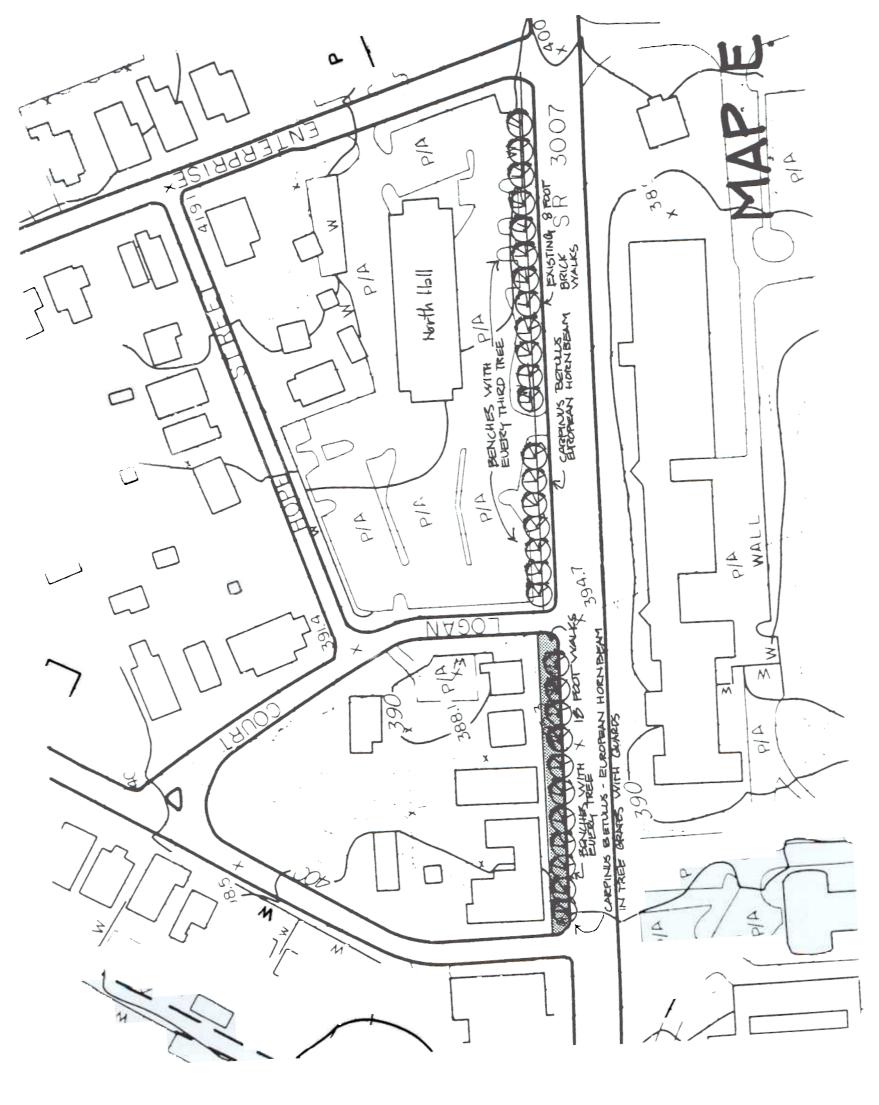
No barrier or wall should be permanently attached to the sidewalk.

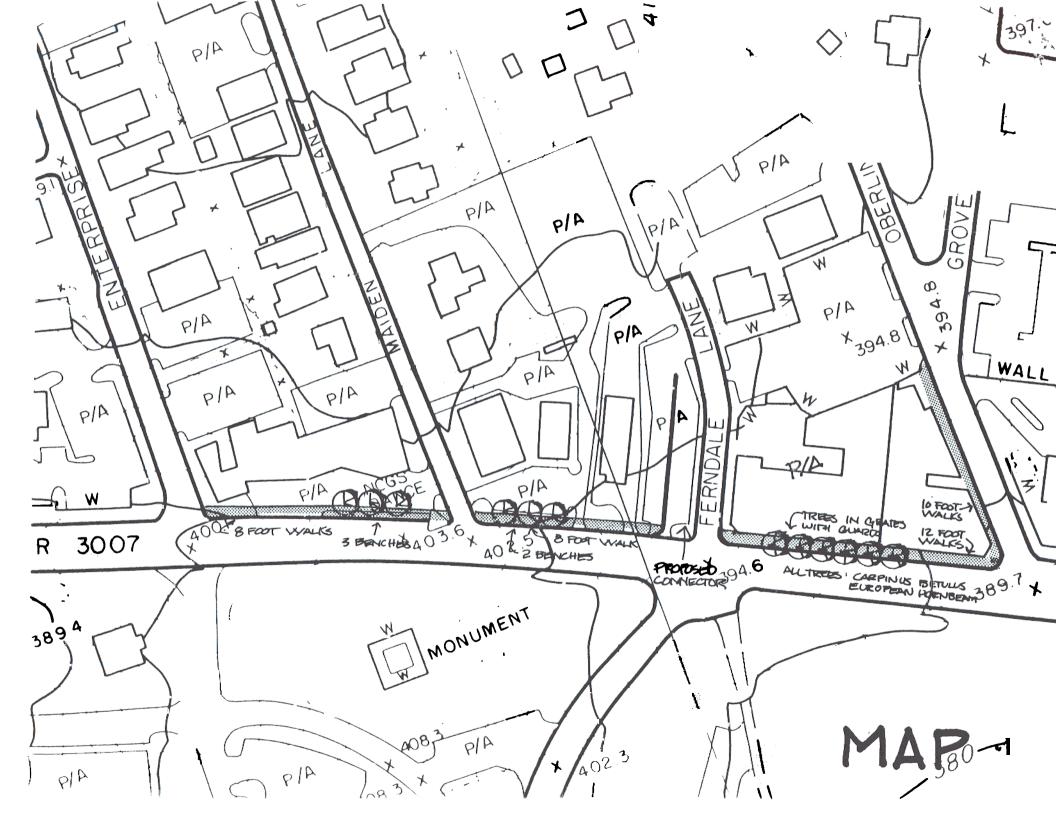


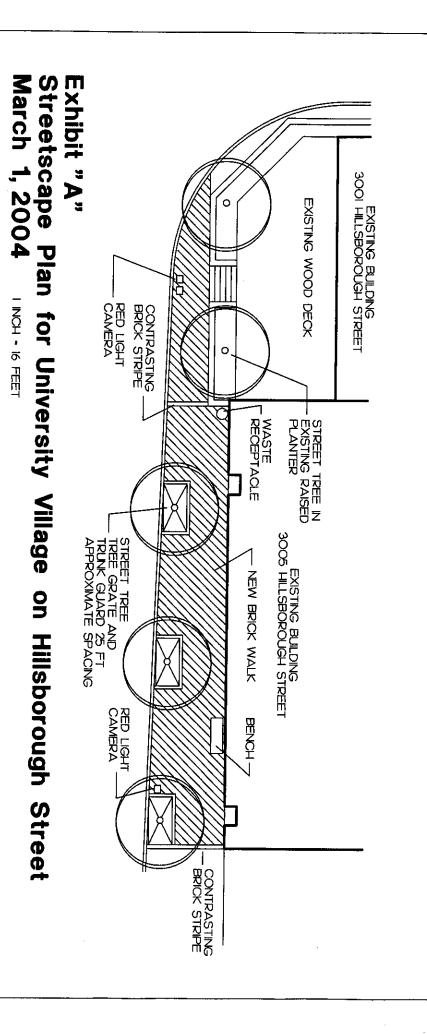












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